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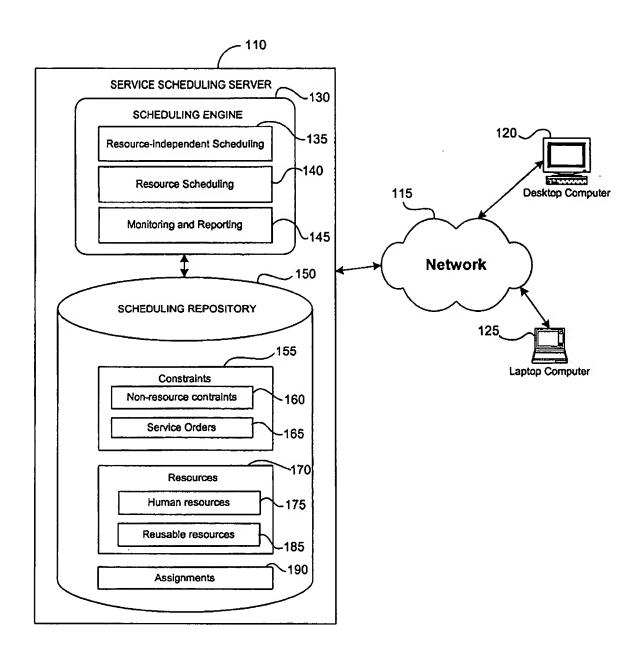


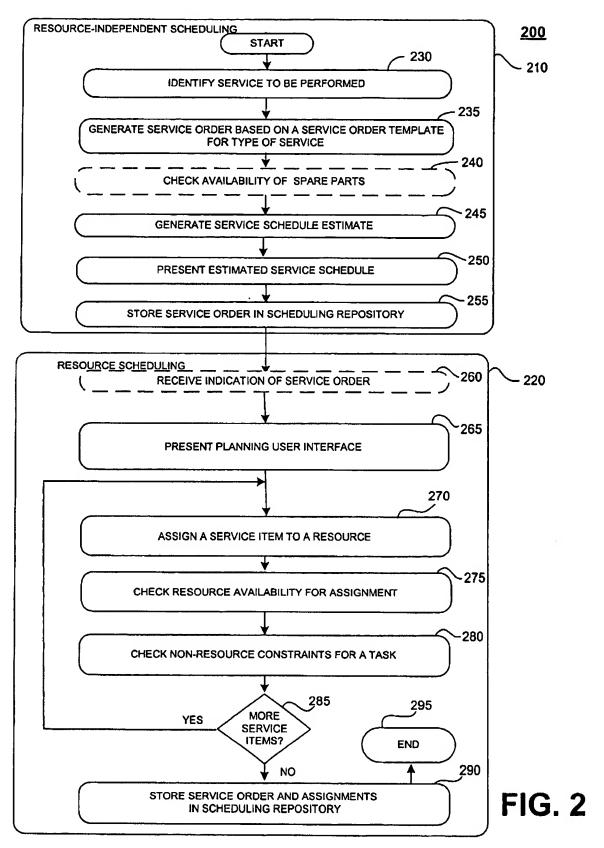
FIG. 1

Matter No.: 13906-130001 Page 2 of 11

Applicant(s): Renzo Colle et al.

A USER INTERFACE FOR SCHEDULING

TASKS



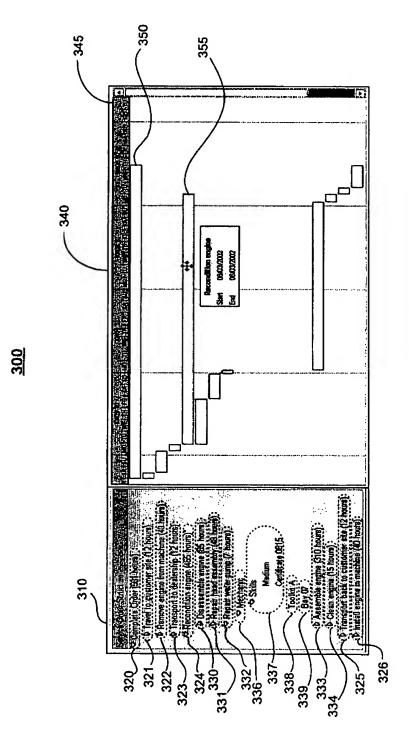


FIG. 3

Matter No.: 13906-130001 Page 4 of 11 Applicant(s): Renzo Colle et al. A USER INTERFACE FOR SCHEDULING TASKS **Desktop Computer** 430 420 ASSIGNMENT
AND
SERVICE
ORDER
MODIFICATIONS HOT LIST OF SERVICE ORDERS WORK LIST OF SERVICE ORDERS ALERTS 9 130 SERVICE SCHEDULING SERVER Resource-independent Scheduling SCHEDULING REPOSITORY SCHEDULING ENGINE Monitoring and Reporting Resource Scheduling Non-resource contraints Reusable resources Human resources Service Orders Resources Assignments Constraints

TASKS

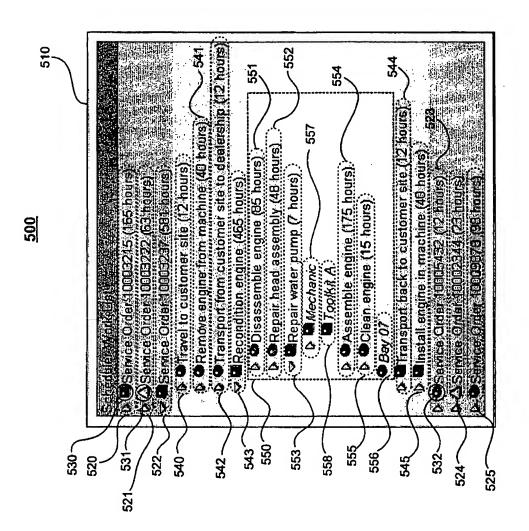
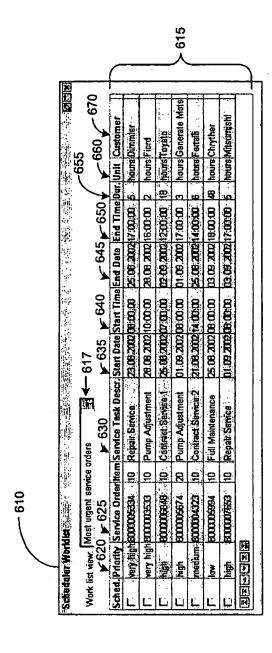


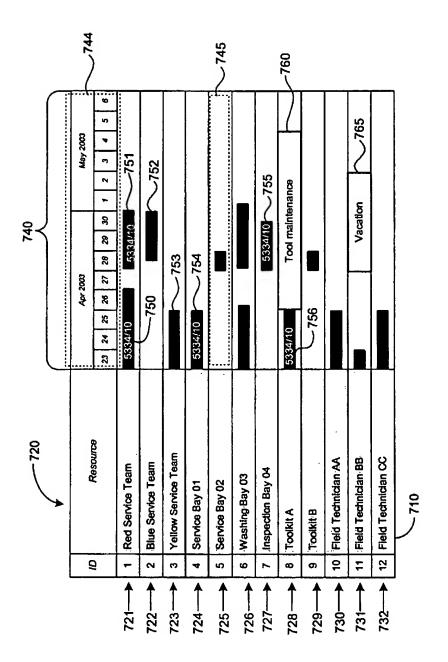
FIG. 5



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A USER INTERFACE FOR SCHEDULING

TASKS



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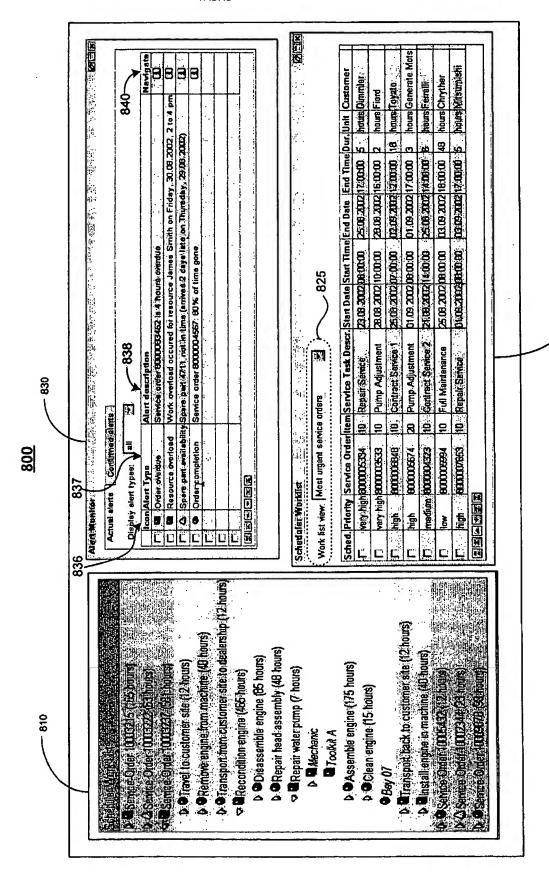
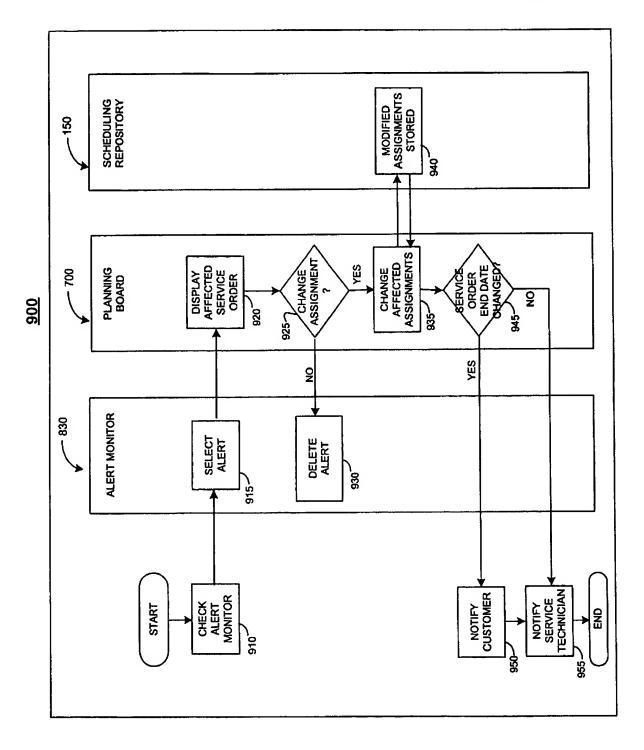


FIG. 8

FIG. 9



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> SERVICE SCHEDULING USER INTERFACE

1080

SUPPLY CHAIN MANAGEMENT SYSTEM

> TOOL MANAGEMENT SYSTEM

HUMAN RESOURCE MANAGEMENT SYSTEM

SCHEDULING ENGINE AND REPOSITORY

CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM

1035

-1030

1025

-1010

-1075

FIG. 10

